



March 20, 2020

To our valued Vegan Rob's partners,

As we navigate through uncertain times, the health and safety of our colleagues, customers and partners remain our top priority. We take comfort in knowing that our global family will emerge from this stronger than before. Here at Vegan Rob's our motto is: "Love yourself, our planet and all living things." These words are especially meaningful to us right now. We encourage all our colleagues and partners to focus on you, focus on each other and focus on love. We will get through this.

Vegan Rob's is committed to being there for you in this time of great need. We are working closely with our production teams to meet the increasing demands as well as our logistics partners to ensure on time deliveries. As we have seen, the situation regarding regulations and restrictions changes daily and we are focused on navigating these changes and keeping you informed of any supply interruptions.

Vegan Rob's is following the guidelines set out by the World Health Organization (WHO) and the U.S. Centers for Disease Control (CDC) on preventing the spread of the COVID-19 virus. Our office and sales teams have moved to a work from home model for the foreseeable future. In addition to strict food safety guidelines that we have already had in place, we are reminding our staff, production teams and warehouse teams about frequent hand washing, regular and disinfecting of all facilities and equipment, and asking all employees to remain at home if they feel sick. We are also requiring all staff to respect a 6-foot distance wherever possible.

Our customers are our family, and the health and safety of our family is our top priority. We can get through these times together with kindness and compassion. Your Vegan Rob's family is here for you.

Thank you and please do not hesitate to contact me if you have any questions.

Sincerely,

*Christine Busse*

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Operations/Logistics Manager.